



# Mighty Mule® FM500

## Limited 18 Month Warranty

**Verification of the warranty period requires copies of receipts or other proof of purchase.  
Warranty can not be honored without proof of purchase. Please retain these records.**

Your Mighty Mule® FM500 Gate Opener is warranted by the manufacturer against defects in materials and manufacturer workmanship for a period of eighteen (18) months from date of purchase, provided the recommended installation procedures have been followed.

GTO Access Systems, LLC (GTO®) sells its products through authorized retail and on-line channels to ensure that consumers obtain quality pre-sale and after sale support and service. The warranty on GTO® products is NOT VALID if the products have been purchased from an unauthorized, on-line E-tailer (e.g., E-bay® sellers who are not authorized GTO® resellers), or if a product's serial number has been altered, removed, or replaced in any way. To verify that you are buying from an authorized, on-line GTO® E-tailer, visit [www.mightymule.com](http://www.mightymule.com), or call 1-800-543-GATE.

In the case of product failure due to defective material or manufacturer workmanship within the eighteen (18) month warranty period, the opener will be repaired or replaced (at the manufacturer's option) at no charge to the customer, if returned freight prepaid by customer to GTO Access Systems, LLC, 3121 Hartsfield Road, Tallahassee, Florida, USA 32303. **IMPORTANT: Open a Tech Ticket on-line at <http://support.gtoinc.com/support/contactus.aspx> or call (800) 543-1236 or Fax (850) 575-8950 for a Return Goods Authorization (RGA) number before returning item(s) to the factory. Products shipped to the factory without an RGA number will not be accepted. Replacement or repaired parts are covered by this warranty for the remainder of the eighteen (18) month warranty period or six (6) months, whichever is greater.** GTO® will pay shipping costs (equal to United Parcel Service ground rate) for return to owner of item(s) repaired under warranty.

The manufacturer will not be responsible for any charges or damages incurred in the removal of the defective parts for repair, or the reinstallation of these parts after repair. Use of any components that are not GTO® specified (e.g. battery or transformer) will void the warranty. This warranty shall be considered void if damage to the product(s) was due to improper installation or use, use of non-GTO® specified or approved components or replacement parts, connection to an improper power source, tampering (disassembly of opener arm), or if damage was caused by electrical power surge or lightning, wind, fire, flood, insects, or other natural agents.

This warranty give you specific legal rights, and you may also have other rights, which vary from state to state (or jurisdiction to jurisdiction). GTO's responsibility for malfunctions and defects in equipment is limited to repair and replacement as set forth in this warranty statement. All express and implied warranties for the product, including but not limited to any implied warranties and conditions of merchantability and fitness for a particular purpose, are limited in time to the term of the limited warranty period reflected in this limited warranty. No warranties, whether express or implied, will apply after the limited warranty period has expired. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. GTO® does not accept liability beyond the remedies provided for this limited warranty or for consequential or incidental damages, including, without limitation, any liability for third-party claims against you for damages for products not being available for use. Our liability will be no more than the amount you paid for the product that is the subject of a claim. This is the maximum amount for which we are responsible. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

GTO® MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

### LIMITATION OF LIABILITY

The remedies of purchaser set forth herein are exclusive and the total liability of GTO® with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall GTO® be liable for consequential, incidental or special damages.

After the warranty period expires, GTO's National Mighty Mule® Repair Center will perform necessary repairs for a nominal fee. Call GTO® at (800) 543-1236 or (850) 575-4144 for more information or open a Tech Ticket on-line at <http://support.gtoinc.com/support/contactus.aspx>



3121 Hartsfield Road, Tallahassee, Florida, USA 32303 (800) 543-1236 or (850) 575-4144

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